



## ENVIRONMENTAL STANDARDS FOR OTHERS TO ASPIRE TO

**LCB are the proud holders of three international standard accreditations. Whilst ISO 9001 demonstrates LCB's robust management systems for providing the best possible service to customers, its approvals for an ISO 140001 Environmental Management System and ISO 50001 Energy Management System, substantiate LCB not only as the UK's leading tax warehouse company, but as a business with social responsibility at its forefront.**

### **Environmental Management**

The Environmental Management System ensures LCB take a proactive approach to sustainability and actively seeks to improve environmental performance. Key focuses within the business include the reduction and recycling of waste materials and efficient use of resources.

- LCB uses compactors to condense its cardboard and plastic wrap waste before sending it for recycling. Not only does this ensure waste is disposed of responsibly, but compacting it maximizes the use of space on the vehicle to reduce transport emissions.
- LCB have embraced remote meetings and video conferencing, reducing travel and fuel usage.
- Wherever possible, LCB communicates with suppliers and customers via email to reduce the use of paper
- Staff are encouraged to reuse scrap paper for note taking.

### **Energy Management**

ISO 50001 was implemented to promote energy awareness across the business and, wherever possible, reduce consumption. Energy usage is monitored at each of the company's warehouses to include electricity, gas and vehicle fuel.

- All new warehouses have been built to include fully integrated LED lighting with individual PIR motion sensors, ensuring only those lights in use are turned on.
- The business has invested in new battery technology for MHE that uses 26% less energy when charging.
- Encouraging behavioral change within the business is seen as a key initiative. Staff are trained on energy awareness as part of their induction and the company uses posters and notices to remind staff of their responsibilities and the big differences even switching a computer off at night can make.