



London City Bond Limited

QUALITY POLICY STATEMENT

- ✓ London City Bond Ltd. is committed to providing a consistently conforming service that aims to meet and when possible, exceed our customer's expectations; this is achieved by compliance against legal, voluntary, and contractual obligations.
- ✓ London City Bond Ltd. is committed to continually improving the management system in support of business performance improvement and ensuring compliance, additionally confirmed by a documented management system against the requirements of ISO 9001, the BRCGS for Storage & Distribution, and industry best practice principles.

London City Bond Ltd. establishes the above philosophies of the organisation by ensuring the continuation by the following:

- Identifying the necessary resources to meet with the customer and specified legal requirements with due consideration to maintaining performance targets.
- Compliance with internal processes and procedures to achieve declared aims supported by documented records at all appropriate levels.
- Evaluate the efficiency of the business system by prioritised compliance and operational system related internal quality audits.
- Maximum communication between customers and suppliers in support of service compliance and product traceability.
- Motivate and encourage inclusion of technical and administration personnel at all levels through training and competency reviews.
- Review of the business through regular management and operational meetings.

Approved by:

Date: 6-6-2023